

PARIS  
November 6, 2025

## Ardian announces the sale of its stake in Eloquant to Harris

N. Harris Computer Corporation ("Harris"), a global provider of vertical market software and acquirer of businesses, is pleased to announce the acquisition of Eloquant, a leading French company specializing in SaaS solutions for customer experience management (CCaaS, VoC, VoE).

Headquartered in Grenoble and Paris, Eloquant has supported European organizations for more than twenty years in orchestrating, measuring, and enhancing customer interactions through its AI-powered customer experience platform.

*"With this acquisition, we are strengthening our footprint in Europe and expanding our expertise in customer experience management. Eloquant's solutions naturally complement our portfolio of software companies, particularly those within the Saphir Group in France, and support our vision of a complete and connected SaaS ecosystem."*

● NATASHA VILLENEUVE ● PRESIDENT OF HARRIS FRANCE

*"Joining Harris opens new growth and long-term opportunities for our teams and our clients, especially internationally. We share the same culture of innovation, proximity, and high standards of service quality."*

● LAURENT DUC ● PRESIDENT OF ELOQUANT

*"We are proud to have supported Eloquant and Laurent Duc throughout their journey up to this key milestone. This transaction highlights our expertise in supporting software companies and our commitment to fostering sustainable growth."*

● ROMAIN CHIUDINI ● MANAGING DIRECTOR GROWTH, ARDIAN

This acquisition reflects Harris's strategy of acquiring, supporting, and developing vertical market software companies, providing them with a stable home and operational autonomy to ensure long-term success.

## **LIST OF PARTICIPANTS**

### **Ardian (Growth)**

Romain Chiudini, Pierre Schaeffer, Alexandra Da Silva

Legal advisor (Ardian): McDermott, Will & Schulte (Diana Hund, Marie-Muriel Barthelet, Jordan Ohayon, Charlotte Allègre)

### **Eloquent**

Laurent Duc, Raphaël Shalgian

Legal advisor: McDermott Will & Schulte (Diana Hund, Marie-Muriel Barthelet, Jordan Ohayon, Charlotte Allègre)

Legal advisor (management): Duroc Partners (Erwan Bordet, Antoine Leroux)

### **Harris**

Natasha Villeneuve, Olivier Evène

Legal advisor: Mayer Brown (David Ayache, Adrien Daifuku, Marine Thibaut, Maud Bischoff, Mélanie Lakhfif)

### **BJ Invest**

Benjamin Jayet

Legal advisor (BJ Invest): Willkie Farr & Gallagher (Fabrice Veverka, Sarah Bibas)

## **ABOUT ARDIAN**

Ardian is a world-leading private investment firm, managing or advising \$192bn of assets on behalf of more than 1,860 clients globally. Our broad expertise, spanning Private Equity, Real Assets and Credit, enables us to offer a wide range of investment opportunities and respond flexibly to our clients' differing needs. Through Ardian Customized Solutions we create bespoke portfolios that allow institutional clients to specify the precise mix of assets they require and to gain access to funds managed by leading third-party sponsors. Private Wealth Solutions offers dedicated services and access solutions for private banks, family offices and private institutional investors worldwide. Ardian's main shareholding group is its employees and we place great emphasis on developing its people and fostering a collaborative culture based on collective intelligence. Our 1,050+ employees, spread across 20 offices in Europe, the Americas, Asia and Middle East are strongly committed to the principles of Responsible Investment and are determined to make finance a force for good in society. Our goal is to deliver excellent investment performance combined with high ethical standards and social responsibility.

At Ardian we invest all of ourselves in building companies that last.

**[ardian.com](https://ardian.com)**

## **ABOUT ELOQUANT**

Founded in 2001, Eloquant is a French software publisher and trusted partner for European organizations seeking to manage, orchestrate, measure, and improve their customer interactions. Its AI-driven Customer Experience platform combines Contact Center (CCaaS) and Voice of the Customer (VoC) capabilities to deliver reliable, flexible technology and comprehensive support as a developer, operator, and integrator of its own solutions.

Eloquant proudly serves 35% of CAC 40 companies, along with major public and private organizations and many SMEs. The company places a strong emphasis on data sovereignty and security, operating through France-hosted, ISO 27001 / 27701-certified infrastructure.

Key figures:

- 450 million multichannel interactions and over 150 million customer surveys per year
- More than 260 active clients across industries such as insurance, banking, energy, transport, telecommunications, and retail
- Presence in 40 countries across Europe
- A team of 100 customer experience experts

## **Media Contacts**

### **ARDIAN**

HEADLAND

[ardian@headlandconsultancy.com](mailto:ardian@headlandconsultancy.com)

### **HARRIS**

Charles André Martineau  
Vice President, Mergers &  
Acquisitions

Tél : +1 581 205 9833  
[cmartineau@harriscomputer.com](mailto:cmartineau@harriscomputer.com)

Olivier Evène  
Portfolio Leader, Harris France  
Tél : +33 6 89 88 41 76  
[o.evene@harrisfrance.fr](mailto:o.evene@harrisfrance.fr)

### **ABOUT N. HARRIS COMPUTER CORPORATION ("HARRIS")**

Harris acquires and operates vertical market software companies, leveraging industry best practices to ensure their long-term stability and growth. Since its founding, Harris has achieved consistent growth through acquisitions in the private, public, education, and healthcare sectors.

Today, Harris operates more than 200 businesses in over 20 industries worldwide. Harris is a wholly owned subsidiary of Constellation Software Inc. (TSX: CSU), one of North America's most active acquirers of software businesses.